

Comparisons of Job Characteristics

Focus Occupation: [Bill and Account Collectors \(43-3011\)](#)
Associated Occupation: [Billing and Posting Clerks \(43-3021\)](#)

[Compare Knowledge](#)
[Compare Skills](#)
[Compare Abilities](#)
[Compare Detailed Work Activities](#)
[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 81

Focus Occupation: Bill and Account Collectors (43-3011)
Associated Occupation: Billing and Posting Clerks (43-3021)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Clerical	7.3	15.2	13.6	< Expanded education and/or training may be required
Economics and Accounting	4.4	9.7	7.2	<< Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: Bill and Account Collectors (43-3011)
Associated Occupation: Billing and Posting Clerks (43-3021)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Active Listening	11.0	10.7	13.3	> Skill level is likely sufficient
Mathematics	6.2	8.2	7.3	< A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Bill and Account Collectors (43-3011)
Associated Occupation: Billing and Posting Clerks (43-3021)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
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Oral Comprehension	12.5	11.6	13.9	>	Current ability level is likely sufficient
Oral Expression	12.4	11.6	13.9	>	Current ability level is likely sufficient
Near Vision	11.1	11.5	11.0	0	Current ability level may be sufficient
Information Ordering	9.9	10.6	9.1	<	Some improvement in abilities may be required
Written Comprehension	11.0	10.3	11.9	>	Current ability level is likely sufficient
Speech Recognition	9.9	9.8	11.4	>	Current ability level is likely sufficient
Speech Clarity	10.2	9.6	11.4	>	Current ability level is likely sufficient
Problem Sensitivity	11.1	9.5	10.2	0	Current ability level may be sufficient
Number Facility	6.3	8.7	7.6	<	Some improvement in abilities may be required
Mathematical Reasoning	6.3	8.5	7.6	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 68

Focus Occupation: Bill and Account Collectors (43-3011)
Associated Occupation: Billing and Posting Clerks (43-3021)

Work Activities	Exclusivity of Activity
Maintain account records	69
Maintain records, reports, or files	5
Type letters or correspondence	78
Use computers to enter, access or retrieve data	3

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 83

Focus Occupation: Bill and Account Collectors (43-3011)
Associated Occupation: Billing and Posting Clerks (43-3021)

Tools and Technologies	Exclusivity
Computer data input devices	2
Computers	1
Content authoring and editing software	1
Content management software	6
Data management and query software	1
Finance accounting and enterprise resource planning ERP software	2
Industry specific software	1
Network applications software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.